



## Cineplex Easter E-Gift Card Offer 2024 – FAQs

### How do I redeem my Admission and Concession coupons at a Cineplex Theatre?

1. Proceed to Concession and or Box Office to redeem your coupon for a general admission ticket to a film of your choice. Restrictions may apply. See terms on coupon.
2. For admittance, proceed to the ticket taker at the podium and show your movie ticket.

### How do I redeem my *Free Adult General Admission* coupon Online or on the App?

1. Locate the theatre of your choice at [www.Cineplex.com](http://www.Cineplex.com) or on the Cineplex App and select your preferred film and showtime to start the ticket purchase process.
2. In the section CERTIFICATE OR PROMO CODE, select ADD A CODE and enter the 16-digit coupon code and click APPLY.
3. One general admission ticket and or one movie ticket upgrade will be automatically added to your order. Select the number of any additional tickets you would like to buy and click PROCEED.
4. Confirm your purchase details are correct and click PROCEED to complete your payment.
5. A copy of your eTickets(s) and a Purchase Confirmation for your order will be emailed to you. You can also view your eTickets(s) on the Cineplex App.
6. For admittance, proceed to the ticket taker at the podium to scan your eTickets(s) using your phone either through email or the Cineplex App. Printing a paper ticket is no longer required. To avoid data charges, you can download your emailed eTickets(s) to your device prior to coming to the theatre.

### How do I get digital movie coupons for this Easter E-Gift Card offer?

Spend \$30 or more on Cineplex E-Gift Card(s) between March 20 and April 3, 2024 (\$10 minimum purchase per E-Gift Card, in a single transaction) and you'll get digital movie coupons for a free movie ticket and popcorn. Limited time offer, while supplies last. E-Gift Card purchases and their corresponding **movie coupons will be sent to the purchaser's email within 24 hours of the purchase**. A link to download your digital movie coupons will be sent along with the receipt, to the purchaser's email. This offer is not valid on Dinner & Movie Bundles or Corporate Sales purchases. All movie coupons are one-time use only. Conditions apply.

### How many packs of digital movie coupons am I eligible for?

You are eligible for one (1) pack of digital movie coupons for every \$30 spent on Cineplex E-Gift Card(s) in a single transaction. There is a \$10 minimum purchase per E-Gift Card.

### What happens if I click on the URL for my digital movie coupons, and it redirects me to Cineplex.com?

For your protection, if over-activity (clicking on the URL more than 10x in one day) with your URL is noticed in a single day, your URL may be flagged for suspicious activity. Please contact the Buyatab Guest Services Team for assistance at [cineplex@buyatab.com](mailto:cineplex@buyatab.com).

### What if I can no longer see my digital movie coupon(s)?

All coupons expire on April 30, 2024. You will not be able to access your digital movie coupon(s) after this date.

### How do I ask a question I don't see answered here?

[Click here](#) to get in touch with us.