

CineClub™ Terms and Conditions
Welcome to CineClub

Effective Date: August 21, 2025

CineClub is a paid subscription program (the “**Program**”) offered by Cineplex Entertainment® (“**Cineplex**”, “**we**”, “**us**” and “**our**”). CineClub offers subscribers (“**Member**”, “**you**” and “**your**”) exclusive benefits as part of their membership (“**Membership**”) in accordance with these Terms.

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Eligibility

Members must:

- Be legal residents of Canada.
- Be active members of the Scene+™ Program.
- Have a Cineplex Connect account.
- Be at least fourteen (14) years old.
 - The Program is not marketed to, directed at or intended for children under 14 years of age.
 - Children under 14 are not eligible to be Members and should not enroll or provide any personal information.
 - Everyone under the age of majority in their province of residence agrees to obtain their parent or guardian’s consent to join the Program and confirms that their parent or guardian has read and agreed to these Terms.

Enrollment

- To become a member, simply enroll at www.cineplex.com or through the Cineplex mobile application and indicate which of the available payment methods you would like to use.
- Members have the option of enrolling in the Program on a month to month basis or on an annual basis. Existing Members may convert their membership from month to month to annual at any time. However, they will not be able to convert their annual membership to month to month until the end of their annual Membership Period.

Exclusive Benefits

Members have access to the following exclusive benefits during the Membership Period, subject to the terms below:

- One (1) general admission ticket (the "**Monthly Member Ticket Credit**"). Members that enroll in the Program on an annual basis, will receive one Monthly Member Ticket Credit per month, which will be issued each month on their enrollment date.
- The ability to purchase up to two (2) general admission tickets per showtime ("**Everyday Member-Priced Tickets**") at the discounted prices set out below.
- Discounted Prices on Concessions.
- Discounted Game Credits at The Rec Room® and Playdium®.

Discounted Prices on Concessions

- 20% discount on food and beverages (excluding taxes and alcoholic beverages) in theatres at Outtakes® and core concessions. Discount does not apply franchisees or similar eateries operated within Cineplex theatres.
- 20% discount on food and beverages in Cineplex VIP Cinemas™ auditoriums and lounges (excluding taxes and alcoholic beverages).

Discounted Game Credits at The Rec Room® and Playdium®

- 20% discount on game credits for regular-priced game tags and reloads of existing game tags.
 - Discount applies to the game credits added at the time the game tag is purchased or reload with additional game credits to existing game tags.
 - Discount does not apply to the cost to purchase new game tags.
 - No discount is available on promotional offers or game tags or game credits already being offered at a reduced price.
 - Discount applies to a limit of 2 new game tags or reloads per day for The Rec Room® and Playdium®.
 - Excludes specialty or premium experiences.
 - Discount excludes taxes.

Monthly Member Ticket Credit and Everyday Member-Priced Tickets

Subject to the conditions and redemption terms below, each Membership Period you will receive:

- One (1) general admission ticket (the "**Monthly Member Ticket Credit**"). Members that enroll in the Program on an annual basis, will receive one Monthly Member Ticket Credit per month, which will be issued each month on their enrollment date; and
- The ability to purchase up to two (2) general admission tickets per showtime ("**Everyday Member-Priced Tickets**") at the discounted prices set out below.
- The following applies to the redemption of a Monthly Member Ticket Credit for Cineplex Event Cinema programs, including but not limited to sporting events, second-run or classic films, documentaries, anime, arts and culture programs (i.e. stage performances, concerts), family programs (i.e. Family Favourites), series ticketing (i.e. Met Opera), and special events (collectively "**Events Cinema**") as follows:
 - The general admission price of an Event Cinema ticket will be discounted by 25%.
 - If the discounted price is \$9.99 or less (before tax), then Members may redeem a Monthly Member Ticket Credit.
 - If the discounted price is greater than \$9.99 (before tax), then Members may redeem a Monthly Member Ticket Credit and pay the difference between \$9.99 and the discounted price, plus applicable tax.
- The purchase price for a general admission Everyday Member-Priced Ticket to a newly released movie that is playing in theatres for the first time, including international cinema ("**First Run Film**") is \$9.99 each (plus tax).
- The purchase price for a general admission Everyday Member-Priced Ticket to Event Cinema is discounted by 25% per ticket. For clarity, the discount is not applied to the Premium Surcharge, as defined below if the ticket is for a premium experience.
- Members may apply their Monthly Member Ticket Credits or Everyday Member-Priced Tickets towards the purchase of tickets to premium experiences (e.g., 3D, 4DX, UltraAVX, IMAX, DBOX, VIP, ScreenX) with the payment of an applicable surcharge (the "**Premium Surcharge**") per ticket. The Premium Surcharge applies to First Run Films and Event Cinema tickets and is no more than the difference between the general admission ticket price and the cost of the premium experience based on the same date, approximate time and theatre.
- To redeem either offer, you must purchase your admission tickets online at www.cineplex.com or through the Cineplex mobile application.
- Monthly Member Ticket Credits will earn 50 Scene+ points when redeemed.
- Everyday Member-Priced Tickets will earn Scene+ points at the standard rates at the time of purchase.
- Monthly Member Ticket Credits do not expire and can be used in subsequent months during the Membership Period, if unused.

How to Redeem Ticketing Benefits:

- While members may take advantage of the ticketing offers at a maximum of three (3) times per day, the showtime of a subsequent film or Event Cinema performance must be at least ninety (90) minutes after the showtime of the previous film or Event Cinema performance in order to redeem either Monthly Member Ticket Credits and/or Everyday Member-Priced tickets on the subsequent show. For example, if you redeem a Monthly Member Ticket Credit or purchase an Everyday Member-Priced Ticket for a film starting at 7:30 pm, you will not be able to redeem subsequent Monthly Member Ticket Credits or purchase Everyday Member-Priced Tickets for a film starting before 9:00 pm the same day.

Limitations

Percentage based discounts may not be combined with any other special, discounted or promotional offer unless permitted by Cineplex. Member discounts may be subject to limits, exclusions, restrictions and applicable laws.

Membership Period and Fees

Outside Quebec

If you reside outside Quebec, your membership period starts on the date you complete your enrollment and ends on that same date one month later, for month to month Memberships, or one year after you enroll for an annual Membership or convert your month to month Membership to an annual Membership unless otherwise specified at the time of enrollment (each a “**Membership Period**”). If you enroll on a day that is not contained in every month (i.e. the 31st), your anniversary will take place on the last day of the month instead. Your Membership will automatically renew for an additional one-month Membership Period for month to month Memberships, or one-year for annual Memberships, unless your Membership is cancelled or terminated in accordance with these Terms.

The fee for your CineClub Membership, plus taxes (the “**Membership Fee**”) will be disclosed to you at the time of your enrollment. The Membership Fee will be charged, at the start of each Membership Period, to the payment method you provide to us. Changes to your payment method must take place at least one day prior to the start of the next Membership Period to ensure that the payment method is updated prior to your next payment. Should payment of your Membership Fee be declined by your financial institution, we will attempt to process payment up to four times before cancelling your membership for non-payment. Unless otherwise set out below, the Membership Fee is non-refundable and may be changed at any time, at our sole discretion, in accordance with the Program Changes set out below; the new fee will apply on your next membership renewal.

Quebec Residents

If you reside in Quebec, your membership starts on the date you complete your enrollment and continues for an indeterminate-term until your membership is cancelled or terminated (the “**Membership Period**”). However, you will be able to select monthly or annual payment options. If you enroll on a day that is not contained in every month (i.e. the 31st) and select monthly payment options, the start of your Membership Period will take place on the last day of each month instead.

The fee for your CineClub Membership, plus taxes (the “**Membership Fee**”) will be disclosed to you at the time of your enrollment. The Membership Fee will be charged on the monthly anniversary of your enrollment for Members that sign up to pay on a monthly basis, or the yearly anniversary for Members that sign up to pay on an annual basis, to the payment method you provide to us, until your membership is cancelled or terminated. Changes to your payment method must take place at least one day prior to the date of your next payment to ensure that we are able to process your Membership Fee. Should payment of your Membership Fee be declined by your financial institution, we will attempt to process payment up to four times before cancelling your membership for non-payment. The Membership Fee may be changed at any time at our sole discretion, in accordance with the Program Changes set out below; the new fee will apply on your next membership renewal.

Membership Cancellation by Member

Members may cancel their Membership at any time by logging into their account at www.cineplex.com or by logging into their account on the Cineplex mobile application. If you cancel your Membership, cancellation will be effective at the end of the current Membership Period, and no partial refund will be offered. However, you will still have access to your exclusive benefits until your Membership is cancelled. In addition, you will still have access to any unused Monthly Member Ticket Credits after your membership is cancelled by logging into your account. Cancellation must take place at least one day prior to the end of your Membership Period to ensure that your next payment is not charged to your payment method. For annual Membership Periods, if Members cancel their Membership within thirty (30) days after the date their Membership renews, they will be entitled to a refund of the remaining 11 months of their Membership Period, provided that you contact Guest Services [[Contact Guest Services](#)] within 120 days after you cancel your membership to request the refund. If you wish to re-join the Program, you must wait until the end of the Membership Period in the month you cancel your membership.

Membership Cancellation by Cineplex

Cineplex reserves the right, to the extent permitted at law, to cancel your Membership at any time if: (a) you no longer meet our eligibility criteria; (b) you have failed to pay the Membership Fee when due; (c) we have reason to believe you have abused any aspect of the Program, including purchasing merchandise for a purpose other than for your own personal use (such as purchasing merchandise for commercial use, for resale or on behalf of a third party) or in quantities exceeding normal household use, as determined by us in our sole discretion; or (d) we have reason to believe you are in breach of these Terms, as determined by us in our sole discretion. Upon cancellation, you will no longer be able to receive or benefit from Program's exclusive benefits, except for any unused Monthly Member Ticket Credits. If you sign up for the annual Membership, and it is cancelled by Cineplex for reason (a) above, we will refund the annual Membership Fee to you on a prorated basis from the date of termination until the end of your Membership Period. If your Membership is cancelled for any other reason set out in this section or you have a month to month Membership, a refund of the Membership Fee will not be provided.

We may deduct any Program exclusive benefits or Scene+ points credited to your account if we believe, acting reasonably, that you have attempted to defraud us, our affiliates or service providers; abused any aspect of the Program or otherwise did not act in a good faith manner to earn such exclusive benefits.

Program Re-Enrollment

If we cancel your Membership due to your failure to pay the Membership Fee, you will no longer be able to receive the Program's ongoing exclusive benefits. However, you will still have access to any unused Monthly Member Ticket Credits and you can re-enroll in the Program and have the Program's exclusive benefits reinstated.

- If you re-enroll, provide a new payment method or make payment following cancellation then your Program exclusive benefits will resume, but the Membership Period and payment date will be set to the date of your re-enrollment.

Program Changes

Modification

Subject to applicable laws, we reserve the right to restrict, suspend or otherwise change any aspect of the Program. We may modify all or one or more parts of these Terms at any time, including, without limitation, the following elements:

- The eligibility conditions for participating in the Program;
- The Membership Period, renewal, renewal date and/or relevant terms;
- The Membership Fee and/or payment terms;
- Any and all Program exclusive benefits, eligibility to receive them, as well as when and how they are earned and/or redeemed; and
- Any other element of these Terms.

If these Terms are amended or any aspect of the Program is restricted, suspended or changed, we will provide you at least 30 days' advance notice at www.cineplex.com and by sending you notice using the email address you provided us. The advance notice will set out the new clause, or the amended clause and how it read formerly, and the date on which the amendment will come into effect. Upon receipt of such notice, and if the amendment entails an increase in your obligations or a reduction in our obligations, you may refuse the amendment and cancel your participation in the Program without cost, penalty or cancellation indemnity, by sending us notice to that effect no later than 30 days after the amendment comes into force, at the address or email address indicated in the notice. If you do not exercise your right to rescind or cancel your participation in the Program by sending us notice no later than 30 days after the amendment comes into force, your continued participation in the Program at any time after such 30-day delay has expired will constitute your consent to be bound by the amendment.

Program Termination

Subject to applicable laws, we reserve the right to:

- Terminate the Program on sixty (60) days' written notice; or
- Temporarily or permanently change or suspend all or part of the Program on thirty (30) days' written notice.

If we terminate the Program, your date of termination will coincide with the end of your Membership Period. For Member that subscribe to the Program on an annual basis, we will refund your annual Membership Fee, pro-rated from the date of termination. However, you will still have access to any unused Monthly Member Ticket Credits earned prior to the date of termination.

We reserve the right to immediately withdraw or temporarily or permanently change or suspend all or part of the Program in any way, in the event of a material error, omission, technical problem, computer virus or bug, tampering, unauthorized intervention, fraud, technical failure or any other cause beyond our reasonable control that interferes with the safety and security of our systems, Members or the ongoing secure operation of the Program; the whole without any notice, liability or compensation. Any attempt to deliberately damage any website or mobile application or to undermine the legitimate operation of the Program in any way (as we determine in our sole discretion) could be a violation of criminal or civil laws and should such an attempt be made, we reserve the right to seek remedies and damages to the fullest extent permitted by law.

Changes to Your Information

In order for you to fully participate in, and benefit from, the Program, it is important for us to be able to contact you. You agree that, should there be a change in your payment method, email address or other information you provided us at enrollment, you will immediately update your information by logging into your account at www.cineplex.com or by logging into your account on the Cineplex mobile application, or by contacting us at 1-800-333-0061. You acknowledge and agree that all information relating to your Membership (i.e. payment authorization, changes to the Program, confirmations, etc.) will be sent to you in electronic form only at the email address you provide during enrollment. We are not responsible if we cannot contact you or if you cannot receive notice of Program changes from us, redeem your exclusive benefits or otherwise participate in the Program because you have not provided us with current, accurate information.

Privacy Policy

The Program is subject to the **Cineplex Privacy Policy**, as amended from time to time, which is hereby incorporated into and made part of these Terms. You agree that the information you provide to us at the time of enrollment and during your Membership in the Program may be used for communicating with you in relation to the Program and as otherwise permitted or required under the Cineplex Privacy Policy and by law.

Website and Mobile Application: Terms & Conditions

Without limiting the generality of these Terms, your use of Cineplex websites and mobile applications and your participation in the Program is also subject to the terms and conditions of the Cineplex websites and mobile applications (including the **Cineplex Website Terms of Use**), which are hereby incorporated into and made part of these Terms. Please carefully review these terms and conditions. By using the Cineplex websites and mobile applications, you signify that you have read, fully understand and agree to be legally bound by such terms and conditions.

Miscellaneous Terms

- You may be required to provide proof of and/or authentication of your identity to take advantage of any of the exclusive benefits set out in these Terms to protect your account and to verify your status in the Program, including when redeeming your Monthly Member Ticket Credits.
- If any provision of these Terms is invalid, illegal or unenforceable, that provision will be deemed severed from these Terms (but only to the extent of such invalidity, illegality or unenforceability) and will not affect the validity and enforceability of the remaining provisions of these Terms.
- If we fail to exercise our rights under these Terms, it is not a waiver of our rights and it will not prevent us from exercising them later.
- We reserve the right to transfer the Program to a third party and assign your Membership to a third party. These Terms will continue to apply in the event of such transfer or assignment.
- Cineplex is either the owner or the authorized user of all trademarks used in conjunction with the Program. All trademarks are the property of their respective owners and Members are not permitted to use any trademarks without the prior written consent of the owner of such trademarks.

Applicable Law

Outside Quebec

Except for residents of Quebec, you agree that these Terms are governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein, without giving any effect to rules relating to choice of law or conflict of laws that would apply the substantive laws of another jurisdiction. The courts of the Province of Ontario, in the judicial district of Toronto, will have exclusive jurisdiction over any matter, claim or dispute arising under or in respect of these Terms and/or the Program.

Quebec Residents

You agree that these terms are governed by the laws of the Province of Quebec and the federal laws of Canada applicable therein, without giving effect to rules relating to choice of law or conflict of laws that would apply the substantive laws of another jurisdiction. The courts of the Province of Quebec, in the judicial district of Montreal, will have exclusive jurisdiction over any matter, claim or dispute arising under or in respect of these Terms and/or the Program.

Limitation of Liability

Subject to applicable law, we make no representations or warranties, either express or implied, and we expressly disclaim any and all liability whatsoever, including, but not limited to, liability for any loss, injury, action, claim, demand, damage, cost or expense (including for any compensatory, incidental, indirect, special, punitive, consequential or exemplary damages or damages for loss of income or profits), however suffered or caused, directly or indirectly arising out of or related to the Program or by reason of: (a) the amendment, suspension or termination of the Program, in whole or in part; (b) any amendment to Program's exclusive benefits or other features of the Program, with or without notice; or (c) your enrollment, participation or inability to enroll or participate in the Program.

You agree to release and discharge Cineplex and its affiliates, subsidiaries, parents and related entities, and each of their respective officers, directors, employees, agents, representatives, successors and assigns (whether past, present or future), for any liability, loss, injury, action, claim, demand, damage, cost or expense arising out of or relating in any way to your enrollment or participation in the Program, your inability to enroll or participate in the Program, the redemption or use of Program's exclusive benefits and/or the Program, except those resulting directly from the acts or omissions of Cineplex and its officers, directors, employees, agents and representatives.

Entire Agreement

These Terms, the Cineplex Privacy Policy as well as the Terms and Conditions of the Cineplex websites and mobile applications (where applicable), and of the Scene+ program constitute the entire agreement between you and Cineplex regarding your participation in the Program and your entitlement to the Program's exclusive benefits.

Contact

Cineplex Entertainment LP, 1303 Yonge Street, Toronto, ON, M4T 2Y9. For information on the Program, please consult our Frequently Asked Questions or contact us at 1-800-333-0061.