



MET OPERA Online - SERIES Ticketing Process-



Below is a step-by-step guide on how to purchase your tickets for this season's MET Opera on Cineplex.com.

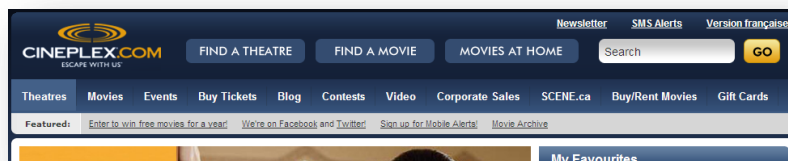
1. Visit Cineplex.com
2. Click [THEATRES]
3. Enter in your city and click [REFRESH]
4. Select your preferred theatre location
5. Select your preferred date
6. Scroll down – select your preferred performance and click on your showtime
7. You may choose to sign in to your Cineplex account or proceed with checkout as a guest
8. If you are SCENE member, enter in your information. If not, click [Skip and Proceed with Checkout]
9. Select your SERIES
10. Select the amount of tickets you would like to purchase for each selected performance
11. Select your seats for each performance (*If Reserved Seating applies*)
12. Enter in a valid email address, select how you would like to pick-up your tickets and click [PROCEED WITH CHECKOUT]

+ + + + +

For a detailed guide that includes screenshots of the sections you will encounter, please see below.

START

- 1) Go to www.cineplex.com
- 2) Click on [THEATRES]

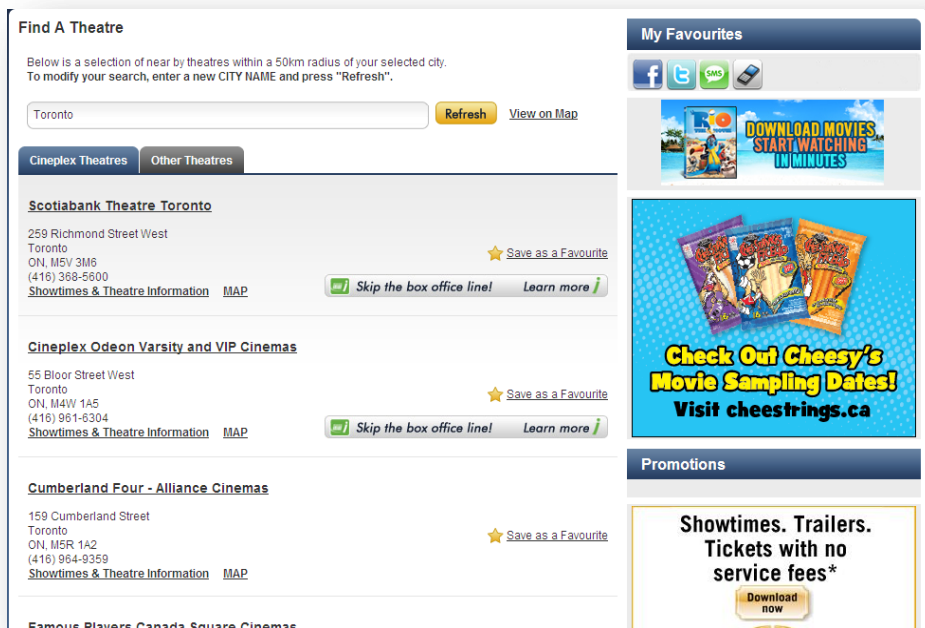


FIND YOUR CITY

3) Enter your City – Click [REFRESH]

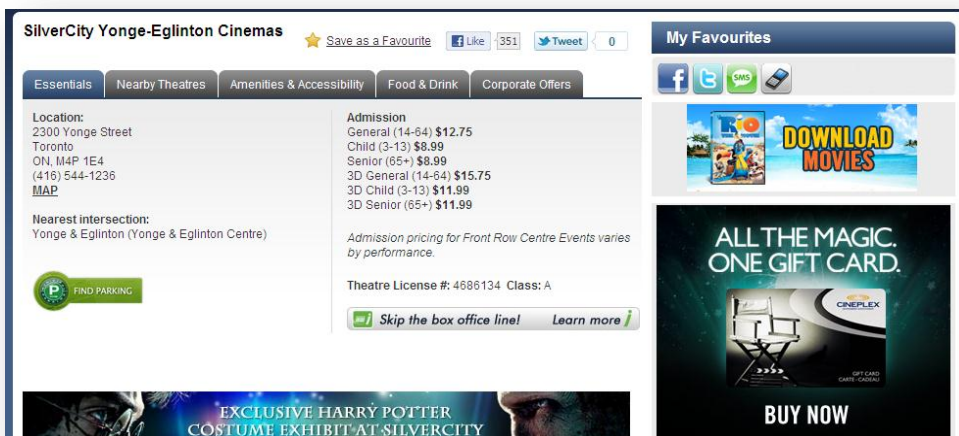


Theatre Listing will display below – Click on the name of the theatre location

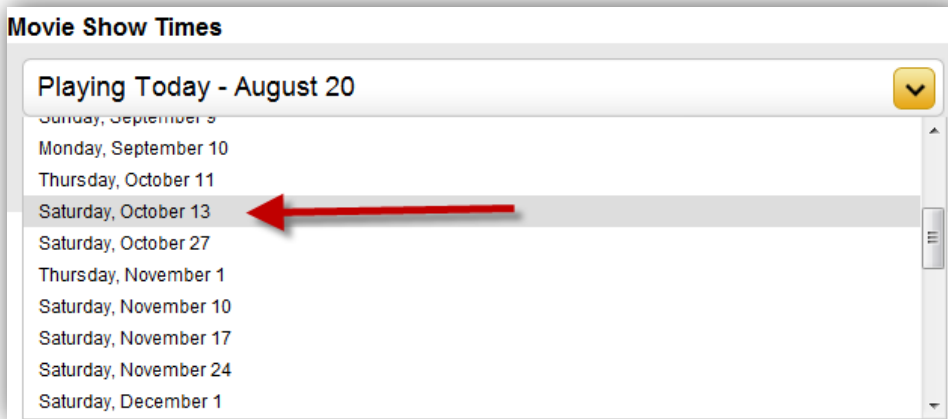


SELECT YOUR THEATRE & SHOWTIME

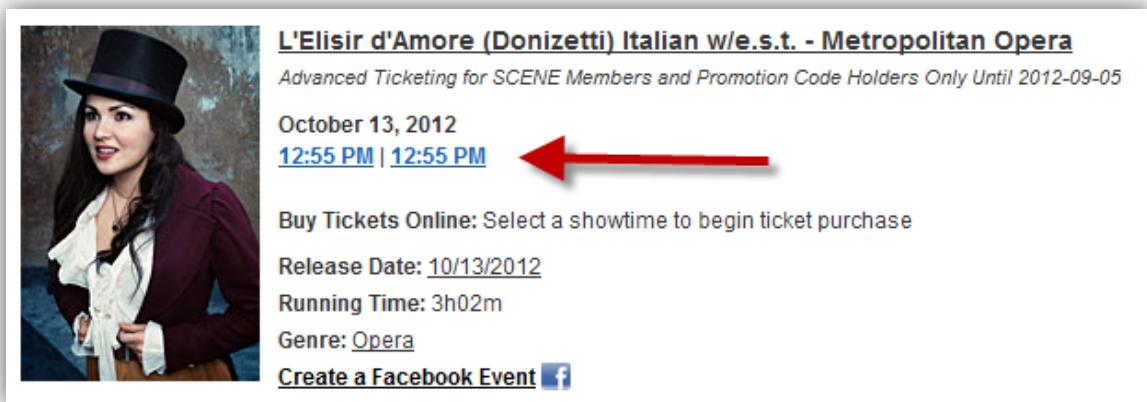
Theatre information will appear



4) Select date of visit – scroll down and select your preferred date

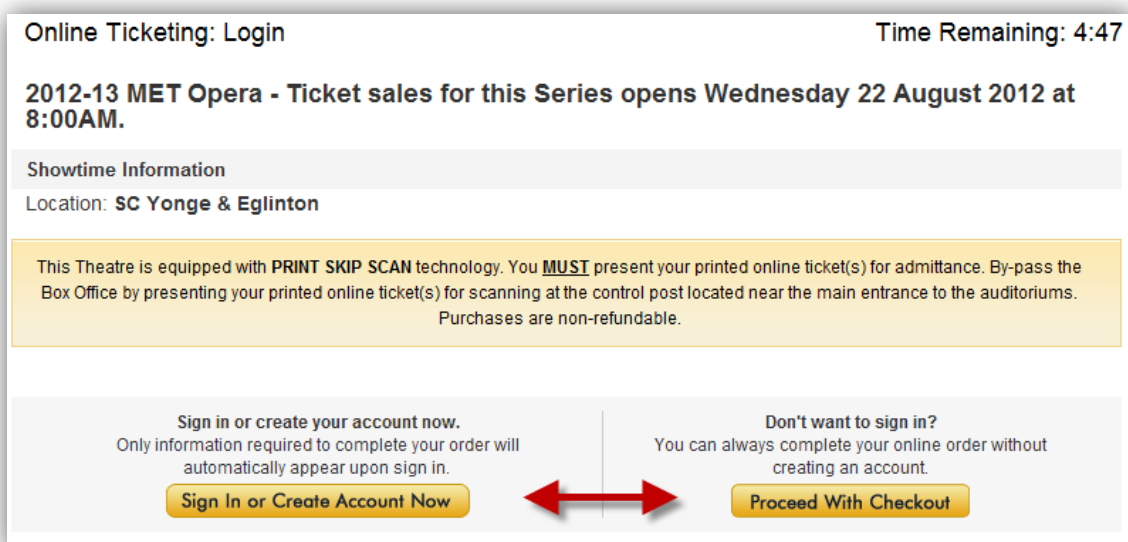


5) List of shows will change – Click on showtime (i.e. 12:55pm)



PURCHASE PROCESS BEGINS

6) Sign in using your Cineplex.com account OR proceed as a guest.



SCENE INFORMATION

- 7) [For Advance Ticketing] → SCENE Information must be entered. If you are a MET Opera Member, please enter in your Membership Number in the 'Advance Ticketing Promotional Code' section.
[For Public Sales] → OPTIONAL

Online Ticketing: SCENE Information Time Remaining: 4:51

2012-13 MET Opera - Ticket sales for this Series opens Wednesday 22 August 2012 at 8:00AM.

Showtime Information
Location: **SC Yonge & Eglinton**

This Theatre is equipped with **PRINT SKIP SCAN** technology. You **MUST** present your printed online ticket(s) for admittance. By-pass the Box Office by presenting your printed online ticket(s) for scanning at the control post located near the main entrance to the auditoriums. Purchases are non-refundable.

REQUIRED - Advance Ticketing For This Performance Is For SCENE® Members Or Requires An Advance Ticketing Promotion Code Until September 5, 2012

If you are a SCENE member you can earn 100 points for your individual ticket purchase. The Primary SCENE Member placing this order will earn a bonus 20 SCENE points for this online purchase. Child Tickets in this order will earn the Primary SCENE Member (only) an additional 50 SCENE points per Child Ticket purchased (maximum 100 SCENE Points). Please enter your SCENE Card number(s) and the Full Name on your SCENE cards below.

SCENE Card Number: 604646

First and Last Name on SCENE Card:

OPTIONAL - Earn Points On Additional SCENE Cards

Additional SCENE Members can earn 100 SCENE points for additional General Admission ticket purchases in this transaction (maximum of two additional SCENE Members). Please enter any additional SCENE Card number(s) and the Full Name on the SCENE Card below.

[+ Add more SCENE cards here](#)

Do you have an **Advance Ticketing Promotion Code**?
Enter your code here.

SELECTING A SERIES

- 8) From your original selection, the showtime will already be selected (highlighted). If you would like multiple tickets, you may begin selecting other showtimes. As you increase the amount of showtimes, the Price Bundle will change.

**[NOTE] The price bundle change when three (3) performances were selected

Online Ticketing: Select Performances Time Remaining: 4:41

2012-13 MET Opera - Ticket sales for this Series opens Wednesday 22 August 2012 at 8:00AM.

Showtime Information
Location: **SC Yonge & Eglinton**

This Theatre is equipped with **PRINT SKIP SCAN** technology. You **MUST** present your printed online ticket(s) for admittance. By-pass the Box Office by presenting your printed online ticket(s) for scanning at the control post located near the main entrance to the auditoriums. Purchases are non-refundable.

Price Bundles Available

1+ Performances FRC Premium GEN (14-64): \$25.93 Each FRC Premium Senior (65+): \$23.67 Each FRC Premium Child (3-13): \$19.15 Each	3+ Performances FRC Premium General 3+: \$24.63 Each FRC Premium Senior (65+): \$23.67 Each FRC Premium Child (3-13): \$19.15 Each	5+ Performances FRC Premium General 5+: \$23.35 Each FRC Premium Child (3-13): \$19.15 Each	8+ Performances FRC Premium General 8+: \$22.05 Each FRC Premium Child (3-13): \$19.15 Each
---	--	--	--

Online Ticketing: Select Performances Time Remaining: 4:26

2012-13 MET Opera - Ticket sales for this Series opens Wednesday 22 August 2012 at 8:00AM.

Showtime Information
Location: **SC Yonge & Eglinton**

This Theatre is equipped with **PRINT SKIP SCAN** technology. You **MUST** present your printed online ticket(s) for admittance. By-pass the Box Office by presenting your printed online ticket(s) for scanning at the control post located near the main entrance to the auditoriums. Purchases are non-refundable.

Price Bundles Available

1+ Performances FRC Premium GEN (14-64): \$25.93 Each FRC Premium Senior (65+): \$23.67 Each FRC Premium Child (3-13): \$19.15 Each	3+ Performances FRC Premium General 3+: \$24.63 Each FRC Premium Senior (65+): \$23.67 Each FRC Premium Child (3-13): \$19.15 Each	5+ Performances FRC Premium General 5+: \$23.35 Each FRC Premium Child (3-13): \$19.15 Each	8+ Performances FRC Premium General 8+: \$22.05 Each FRC Premium Child (3-13): \$19.15 Each
---	--	--	--

Click To Select Performances

L'Elisir d'Amore (Donizetti) Italian w/e.s.t. - Metropolitan Opera Saturday 13 October 2012 12:55PM	L'Elisir d'Amore (Donizetti) Italian w/e.s.t. - ENCORE - Metropolitan Opera Saturday 17 November 2012 12:00PM
Otello (Verdi) Italian w/e.s.t. - Metropolitan Opera Saturday 27 October 2012 12:55PM	Otello (Verdi) Italian w/e.s.t. - ENCORE - Metropolitan Opera Saturday 24 November 2012 12:00PM
The Tempest (Adès) English w/e.s.t. - Metropolitan Opera Saturday 10 November 2012 12:55PM	The Tempest (Adès) English w/e.s.t. - ENCORE - Metropolitan Opera Saturday 12 January 2013 12:00PM
La Clemenza di Tito (Mozart) Italian w/e.s.t. - Metropolitan Opera Saturday 1 December 2012 12:55PM	La Clemenza di Tito (Mozart) Italian w/e.s.t. - ENCORE - Metropolitan Opera Saturday 26 January 2013 12:00PM
Un Ballo in Maschera (Verdi) Italian w/e.s.t. - Metropolitan Opera Saturday 8 December 2012 12:55PM	Un Ballo in Maschera (Verdi) Italian w/e.s.t. - ENCORE - Metropolitan Opera Saturday 9 February 2013 12:00PM

SELECTING AMOUNT OF TICKETS

- 9) [For this example] → Three (3) shows have been selected. You may select up to four (4) ticket per Performance. - Click '**Proceed with Checkout**'

Online Ticketing: Order Details Time Remaining: 4:33

2012-13 MET Opera - Ticket sales for this Series opens Wednesday 22 August 2012 at 8:00AM.

Showtime Information
Location: SC Yonge & Eglinton
[Change Performances](#)

This Theatre is equipped with PRINT SKIP SCAN technology. You **MUST** present your printed online ticket(s) for admittance. By-pass the Box Office by presenting your printed online ticket(s) for scanning at the control post located near the main entrance to the auditoriums.
Purchases are non-refundable.

L'Elisir d'Amore (Donizetti) Italian w/e.s.t. - Metropolitan Opera - Saturday 13 October 2012 12:55PM
Guest to Choose Auditorium - Reserved

Enter Promotion Code or Voucher(s)

Promotion Code or Voucher(s): [What's this?](#)

Select Items for Purchase

FRC Premium Child (3-13): x \$19.15
FRC Premium Senior (65+): x \$23.67
FRC Premium General 3+: x \$24.63

October 2012						
Su	Mo	Tu	We	Th	Fr	Sa
30	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

Total Items: 0

Otello (Verdi) Italian w/e.s.t. - ENCORE - Metropolitan Opera - Saturday 24 November 2012 12:00PM
Aud 08 - Reserved

Enter Promotion Code or Voucher(s)

Promotion Code or Voucher(s): [What's this?](#)

Select Items for Purchase

FRC Premium Child (3-13): x \$19.15
FRC Premium Senior (65+): x \$23.67
FRC Premium General 3+: x \$24.63

November 2012						
Su	Mo	Tu	We	Th	Fr	Sa
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1
2	3	4	5	6	7	8

Total Items: 0

The Tempest (Adès) English w/e.s.t. - Metropolitan Opera - Saturday 10 November 2012 12:55PM
Guest to Choose Auditorium - Reserved

Enter Promotion Code or Voucher(s)

Promotion Code or Voucher(s): [What's this?](#)

RESERVING SEATS

As these performances are Reserved Seating, you will notice the top bar will change and notify you that you are select seats for the FIRST performance in your purchase.



10) The title, date, time and auditorium of the performance will display. The seating chart will be below with seats that are PRE-SELECTED. However, you may change your seats by clicking the 'orange' seats. By doing so, you are de-selecting your seats and you may click on any gray seat you prefer. – Click 'Proceed with Checkout'

[NOTE] If the show you have selected is offered in multiple auditoriums, you will see additional boxes next to the green auditorium indicator.

L'Elisir d'Amore (Donizetti) Italian w/e.s.t. - Metropolitan Opera - 2012-13 MET Opera - Ticket sales for this Series opens Wednesday 22 August 2012 at 8:00AM.

Location: SC Yonge & Eglinton - Aud 08
 Date: Saturday 13 October 2012
 Time: 12:55PM

October 2012

Su	Mo	Tu	We	Th	Fr	Sa
30	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

FRC Premium General 3+: 2 x \$24.03 = \$49.26 Total Items: 2

[Change Performances](#) [Change Ticket Quantities](#)

This Theatre is equipped with PRINT SKIP SCAN technology. You **MUST** present your printed online ticket(s) for admittance. By-pass the Box Office by presenting your printed online ticket(s) for scanning at the control post located near the main entrance to the auditoriums.

Purchases are non-refundable.

This performance is being shown in multiple auditoriums at the same time. You have been allocated seats in the auditorium that currently has the most available seats. Click [Proceed] to reserve these seats, or you may select different seats if available.

If you would like to see this performance in a different auditorium, click on an auditorium button below. If possible, you will be allocated seats in that auditorium. Note the seats allocated to you in the first auditorium will be held for you until you click [Proceed] to reserved seats in that auditorium, or click [Proceed] to reserve seats in a different auditorium.

Select Auditorium For This Performance

Aud 08
Available / Total
374 / 376

↔

Aud 04
Available / Total
290 / 290

Select Seat(s)

Reserved Selected Available Time Remaining: 4:35

	SCREEN																											
AA	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1	AA
BB	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1	BB	
CC	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1	CC
DD	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1	DD	
EE	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	W	W	EE		

A	W	W	29	28	27		W	W	20	19	18	17	16	15	14	13	12	W		6	5							A					
B	32	31	30	29	28	27		24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9					B					
C	32	31	30	29	28	27		24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9					C					
D	32	31	30	29	28	27		24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9					D					
E	32	31	30	29	28	27		24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9					E					
F	32	31	30	29	28	27		24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9		6	5	4	3	2	1	F		
G	32	31	30	29	28	27		24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9		6	5	4	3	2	1	G		
H	32	31	30	29	28	27		24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9		6	5	4	3	2	1	H		
I	32	31	30	29	28	27		24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9		6	5	4	3	2	1	I		
J	32	31	30	29	28	27		24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9		6	5	4	3	2	1	J		
K	32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1	K

2 Seats Selected 0 Seats To Select

Best available seats are selected above. To change your seat(s) click on your selected seat(s) to de-select, then select other seats. Press Refresh Seating Map to re-display the best available seats. When you have confirmed the seats you want, press Proceed With Checkout.

[Refresh Seating Map](#) [Proceed To Next Performance](#)

11) As you move to your next show, you will notice that the 'SEAT SELECTION' tab has changed and the title, date and time of the performance has changed. Also, the seating chart has changed to reflect the new show. – Click 'Proceed with Checkout'

This will also occur for the third performance.

Online Ticketing: Seat Selection Time Remaining: 4:54

Showtime Information

Otello (Verdi) Italian w/e.s.t. - ENCORE - Metropolitan Opera - 2012-13 MET Opera - Ticket sales for this Series opens Wednesday 22 August 2012 at 8:00AM.

Location: SC Yonge & Eglinton - Aud 08
Date: Saturday 24 November 2012
Time: 12:00PM

[Change Performances](#) [Change Ticket Quantities](#)

FRC Premium General 3+: 2 x \$24.63 = \$49.26
Total Items: 2

This Theatre is equipped with **PRINT SKIP SCAN** technology. You **MUST** present your printed online ticket(s) for admittance. By-pass the Box Office by presenting your printed online ticket(s) for scanning at the control post located near the main entrance to the auditoriums. Purchases are non-refundable.


Aud 08
Available / Total
376 / 376

GIFT CARD REDEMPTION

After completing your seat selection, an overview of all that you have selected will be provided. You may change your selection at this point, however, be aware that if you change Performance, or Ticket Quantities, you will lose all your seats that have been allocated. [Scroll down]

Online Ticketing: Gift Card Redemption Time Remaining: 4:48

Showtime Information

L'Elisir d'Amore (Donizetti) Italian w/e.s.t. - Metropolitan Opera - Ticket sales for this Series opens Wednesday 22 August 2012 at 8:00AM. 

Location: SC Yonge & Eglinton - Aud 08
Date: Saturday 13 October 2012
Time: 12:55PM


October 2012

Su	Mo	Tu	We	Th	Fr	Sa
30	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

FRC Premium General 3+: 2 x \$24.63 = \$49.26
Total Items: 2

Modify Seat Selection
You have selected the following seats:
F14; F15

Change Performances **Change Ticket Quantities**

Otello (Verdi) Italian w/e.s.t. - ENCORE - Metropolitan Opera - Ticket sales for this Series opens Wednesday 22 August 2012 at 8:00AM. 

Location: SC Yonge & Eglinton - Aud 08
Date: Saturday 24 November 2012
Time: 12:00PM


November 2012

Su	Mo	Tu	We	Th	Fr	Sa
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1
2	3	4	5	6	7	8

FRC Premium General 3+: 2 x \$24.63 = \$49.26
Total Items: 2

Modify Seat Selection
You have selected the following seats:
F14; F15

Change Performances **Change Ticket Quantities**

The Tempest (Adès) English w/e.s.t. - Metropolitan Opera - Ticket sales for this Series opens Wednesday 22 August 2012 at 8:00AM. 

Location: SC Yonge & Eglinton - Aud 08
Date: Saturday 10 November 2012
Time: 12:55PM

November 2012

Su	Mo	Tu	We	Th	Fr	Sa
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1
2	3	4	5	6	7	8

FRC Premium General 3+: 2 x \$24.63 = \$49.26
Total Items: 2

Modify Seat Selection
You have selected the following seats:
F14; F15


Change Performances **Change Ticket Quantities**

12) If you have a Gift Card, you may apply it to your purchase at this point. – Click 'Proceed with Checkout'

This Theatre is equipped with **PRINT SKIP SCAN** technology. You **MUST** present your printed online ticket(s) for admittance. By-pass the Box Office by presenting your printed online ticket(s) for scanning at the control post located near the main entrance to the auditoriums.
Purchases are non-refundable.

Payment With Cineplex Gift Card (Optional):
Enter the 16 digit Cineplex Gift Card number and 8 digit PIN (both found on reverse of card) to apply the balance of a Gift Card to your Order. One Gift Card per transaction. Retain your Gift Card after purchase.


Gift Card Number:

PIN: [What's this?](#) 

Apply Gift Card

Order Details

Admission Prices include all applicable Provincial and Federal Taxes.	Subtotal:	\$147.78
	Service Charge:	\$0.00
	TOTAL:	\$147.78
Promo:		-\$0.00
	Balance Due:	\$147.78

Proceed With Checkout 

COMPLETING THE TRANSACTION

13) Fill in the required information. Review your order and ensure everything is correct.

[NOTE] If your theatre is equipped with **PRINT SKIP SCAN**, you will have the option to pick up your tickets at the theatre using your mobile device, or to print your tickets and present the barcode to the ticket-taker at the time of your visit.

To complete the process – Click 'Proceed with Checkout'


This Theatre is equipped with **PRINT SKIP SCAN** technology. You **MUST** present your printed online ticket(s) for admittance. By-pass the Box Office by presenting your printed online ticket(s) for scanning at the control post located near the main entrance to the auditoriums.
Purchases are non-refundable.


Your Email Address (Required Field)
Please enter and confirm your email address below. Your Purchase Confirmation will be sent to this address. Your Cineplex profile will not be updated with the information entered here. You can update your profile [here](#).

Email Address:

Confirm Email Address:

Choose a Ticketing Option:

 **Pickup Using Mobile**
 I will pick up theatre tickets at a self serve ticketing kiosk, or by scanning my barcode at a mobile pick up kiosk, or by presenting my Booking ID at the Box Office.

 **Print Skip Scan**
 A Purchase Confirmation that includes Print Skip Scan ticket(s) will be emailed to me. I must PRINT my ticket(s) and take to the theatre for admittance.

Order Details

Admission Prices include all applicable Provincial and Federal Taxes.

	Total Items: 6
Subtotal:	\$147.78
Service Charge:	\$0.00
TOTAL:	\$147.78
Promo:	-\$0.00
Balance Due:	\$147.78

Payment Options

For enhanced security this site participates in the Verified by Visa™ and MasterCard SecureCode™ payer authentication programs. Your credit card may be eligible or already enrolled in one of these programs, and your Credit Card Issuer may prompt you for your payer authentication password to complete your purchase. Any charges for this transaction will appear on your statement from cineplex.com. If your order includes only SCENE redemptions you will not be prompted for any payment.

Credit Card

VISA MasterCard American Express DISCOVER

PayPal

PayPal

Interac Online

Scotiabank BMO Bank of Montreal
RBC Royal Bank TD Canada Trust

Proceed With Checkout

ENJOY YOUR SHOW!